



Senior Living Tour Checklist

Compare care, daily life, and costs

Bring this checklist on each tour. Use the same questions to compare communities and note what matters most to you or your loved one.

Community 1: _____

Tour date: _____

Community 2: _____

Tour date: _____

Community 3: _____

Tour date: _____

Circle one response for each community: **Y** = Yes · **N** = No · **?** = Need to confirm · **N/A** = Not applicable.

Category Ask or observe		Community 1	Community 2	Community 3
Care & Support	Can the community meet current care needs and explain what happens if needs change?	Y N ? N/A	Y N ? N/A	Y N ? N/A
	Has the team explained day and night staffing, medication support, and how residents get help?	Y N ? N/A	Y N ? N/A	Y N ? N/A
	Does the community offer the help needed with bathing, dressing, eating, and moving around?	Y N ? N/A	Y N ? N/A	Y N ? N/A
Dining & Fit	Do the menu choices and dining options fit personal preferences and dietary needs?	Y N ? N/A	Y N ? N/A	Y N ? N/A
	Are there activities and daily routines that match personal interests and abilities?	Y N ? N/A	Y N ? N/A	Y N ? N/A
	Do shared spaces and outdoor areas feel clean, comfortable, well lit, and easy to navigate?	Y N ? N/A	Y N ? N/A	Y N ? N/A
Costs & Terms	Is it clear what the monthly rate includes and which care services cost extra?	Y N ? N/A	Y N ? N/A	Y N ? N/A
	Has the team explained one-time fees, rate increases, and costs if care needs change?	Y N ? N/A	Y N ? N/A	Y N ? N/A
Overall Feel	Do team members speak warmly with residents and respond to their needs?	Y N ? N/A	Y N ? N/A	Y N ? N/A
	If memory care is needed, has the team explained dementia care, staff training, and daily support?	Y N ? N/A	Y N ? N/A	Y N ? N/A

What mattered most to us on these tours?

Before you visit

- ☐ List current care needs, medications, mobility needs, and concerns about future support.
- ☐ Note food preferences, favorite activities, and what makes daily life feel comfortable.
- ☐ Set a budget and list questions about added care costs.
- ☐ Decide how you want the community to communicate with your family.
- ☐ Bring this checklist and use the same questions on each tour.

Notes from each community

Record examples, unanswered questions, and anything you want to check again.

Community 1 _____

Community 2 _____

Community 3 _____

Cost details to confirm

	Community 1	Community 2	Community 3
Base monthly rate			
Added care charges			
Other monthly charges			
One-time fees			
Estimated total monthly cost			

Follow-up questions and facts to confirm

Consider care assessments, emergency response, family updates, transportation, outside health providers, and contract or refund terms.

Your next step

Review the answers together. Follow up on anything marked “?” and confirm costs and contract terms in writing. Consider a second visit at a different time of day. Ask whether a resident or family member is willing to share their experience.

Visit Élan Westpointe

Bring your questions and explore assisted living or memory care in New Braunfels. Learn more at elanwestpointe.com.